

COVID-19 Hotlines



**UMMC employees, physicians, staff;
UMB essential on-campus employees;
and FPI faculty and staff experiencing
symptoms consistent with COVID-19**

410-328-2793

This Hotline is staffed by Nurse Practitioners, and is **available to UMMC employees, corporate employees, physicians, medical staff, FPI employees in clinical practices working with patients, and essential UMB faculty and staff working on-site**. The Nurse Practitioner will conduct a phone screening to evaluate the need for COVID-19 testing. If indicated for testing, the nurse practitioner will schedule an appointment for the employee at one of two UMMC Health Screening Centers – Downtown Campus at 105 Penn Street (Urgent Care) or Midtown Campus at the Medical Office Building, Suite #105.

**Community questions
about COVID-19**

888-713-0711

The Nurse Call Line, established by UMMS, is a free phone service that is available 24 hours a day/7 days a week to answer questions from the community about Coronavirus (COVID-19). This Hotline is for the public, a potential patient, or anyone who has a question about coronavirus (COVID-19). **For more information** about this service, the public can visit: www.umms.org/coronavirus/nurse-call-line

**UMMC employees, physicians, staff;
UMB essential on-campus employees;
FPI faculty and staff; and students
with exposure or other COVID-19
issues**

800-701-9863

The UMB, UMMC and FPI COVID-19 Exposure Hotline **provides case management services** for employees, faculty, staff or students working in University or affiliated organization buildings on campus, or clinical practices off campus. It is also for students living in University housing. If you are an employee or student on campus or in an FPI clinical practice, call this Hotline to report:

- an exposure to a coworker with COVID-19
- a community exposure to COVID-19
- an exposure to a patient with COVID-19
- a diagnosis of COVID-19
- a recommendation from a doctor to quarantine
- a COVID-19 test taken
- concerns about recent travel related to COVID-19

Calling this Hotline will document your situation so that an infection prevention case manager can ensure the right employee health and infection prevention team can start assisting with decisions about symptom monitoring, quarantine duration, identifying possibly exposed contacts on campus, and planning return to work. Employees working remotely are encouraged to contact their personal physicians for guidance if they have experienced any of the above.



COVID-19 RESPONSE